



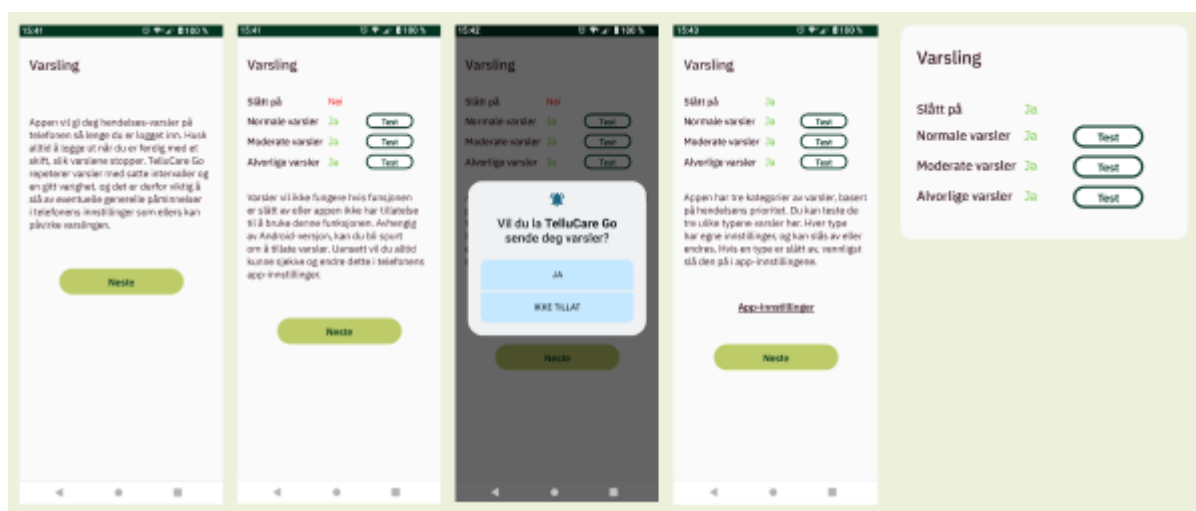
Release Notes for the TelluCare product family

Hi, we are happy to inform you that the TelluCare product family version 6.14 has now been released.

TelluCare Go - Improvements Guide for set up, alerts and position

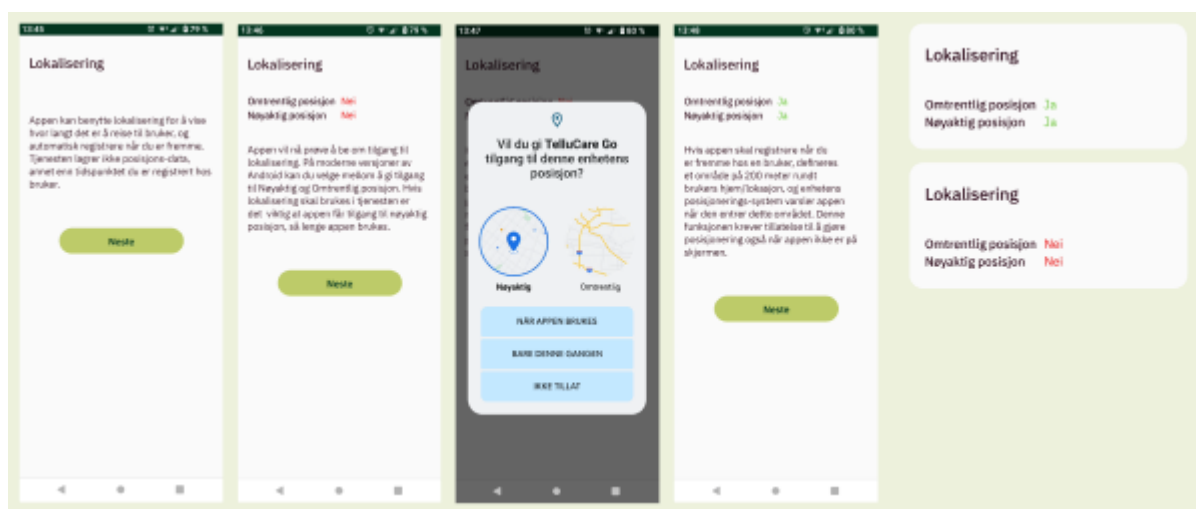
We have made a guide to help with the set up the first time the new version of TelluCare Go is installed.

There is one guide to help with the set up for alerts so that TelluCare Go can give alerts and repetition of alerts if no one handles an event:



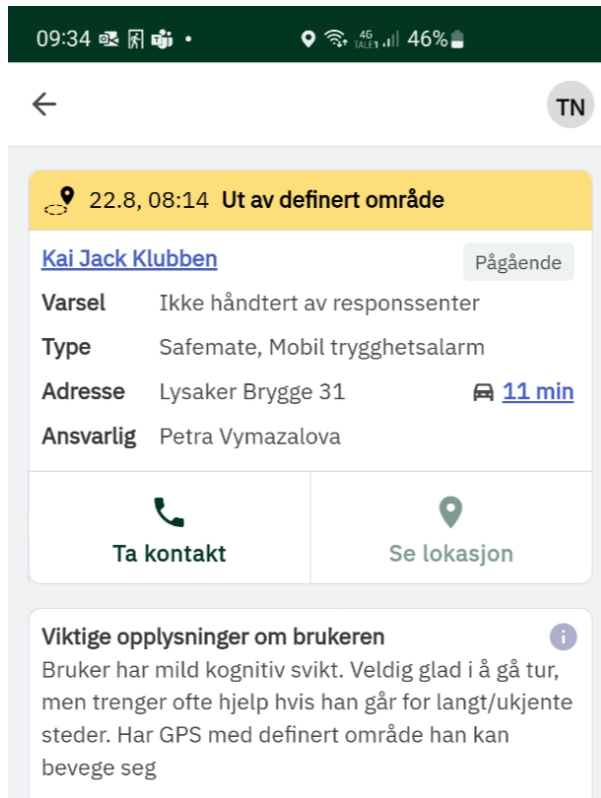
We also have a guide for use of position.

This is only needed to be turned on if your health service has decided to use this functionality to estimate how far away health personnel are from the user in need of help, and/or to measure when health personnel arrives at a patients home (response time).



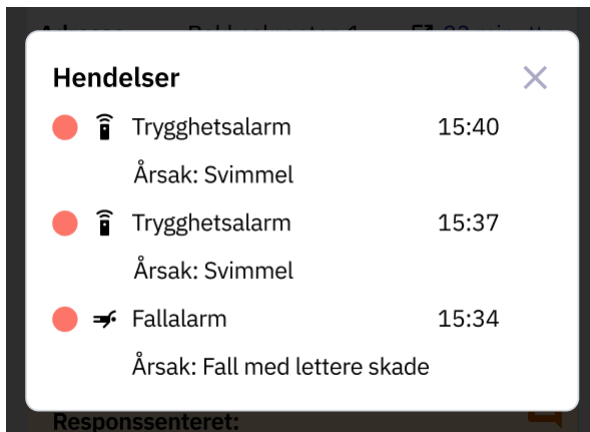
TelluCare Go - Mobil safety alarms handled directly from the home care service

When events from Mobil Safety alarms are handled directly from the home care service at the same time as other events from welfare technology is handled from the response center we have added information about this for health personnel/service operators:



TelluCare Go - Response center multiple events show reason and criticality

When the response center handles events, you can see the reason and description of many events which were reported by the response operator so all information about event from response operator and the chronological order of the events is understandable.

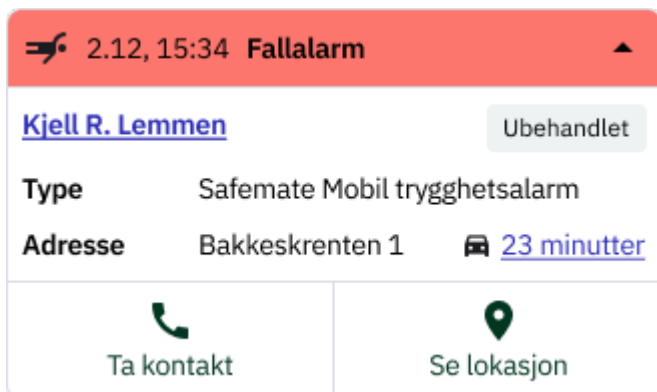


TelluCare Go - Improvements for users with one role working in with one patient groupe.

We have made an improvement with predefined setting for service operators that only have one role and access to one patient group. This gives support to an easier log in procedure that is less time consuming for health care workers. This is relevant for municipalities that are using shared devices for health personnel and Azure AD secure log in.

TelluCare Go - See how far away the user is from my position and how long it will take to get there.

As a service operator, own position and information about the distance to a patient is given to know the time it takes to get to the patient and judge if the task should be taken on. Responsible for the health service will decide if this functionality should be in use or not



TelluCare Go- Improvements repeated alerts if an event is not handled

To make sure all events are handled events that are not handled by health personnel will have repeated alerts.

Serious/red alerts will repeat every minute for five minutes.

Moderate/yellow and Normal/green alerts will repeat every fifth minute and repeated twice.

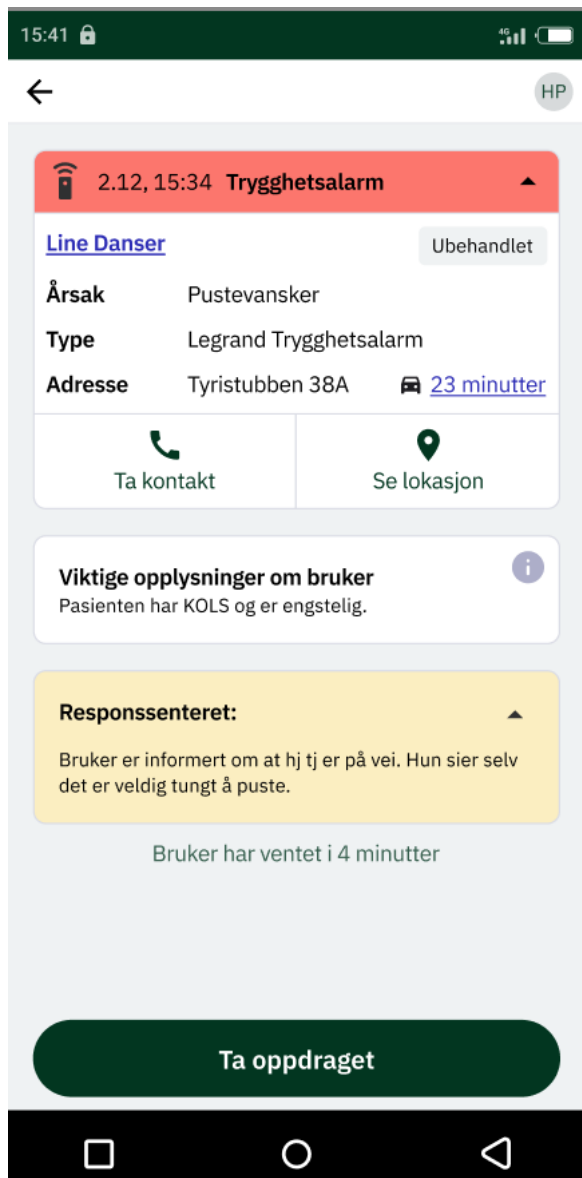


Note that if there is a need for escalation of events that are not handled after this period of time there are possibilities to set up rules for that in TelluCare Admin. This is described in user manuals.

When the response center is in use, they will be in back up if no one handles an event.

TelluCare Go -Reason and information from Response center

When health personnel at the response center are first responders their evaluation is sent to health personnel in TelluCare Go together with other important information needed to handle the task safely and efficiently. Reason and an info field with more information is shared:



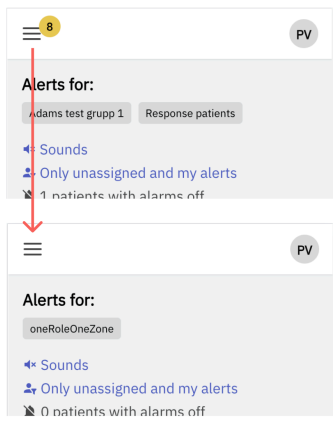
TelluCare Go - New name, from TelluCare Responder to TelluCare Go

As part of the improvements and new functionality we add so that TelluCare Go can be the tool for health personnel to handle events from all types of welfare technology we have a new name for the tool as well- TelluCare Go! From now on you will find TelluCare Go in google play with a new design that we hope you enjoy



TelluCare Go - Possibility to hide warnings for technical alerts for service operators

For municipalities that do not want health personnel in the role Service operators to get alerts and follow up technical alerts we have made it possible to turn off technical alerts. This functionality needs to be set from TelluCare Support for now. There is a need for routines to make sure that other roles follow up technical alerts.



TelluCare - GPS tracking

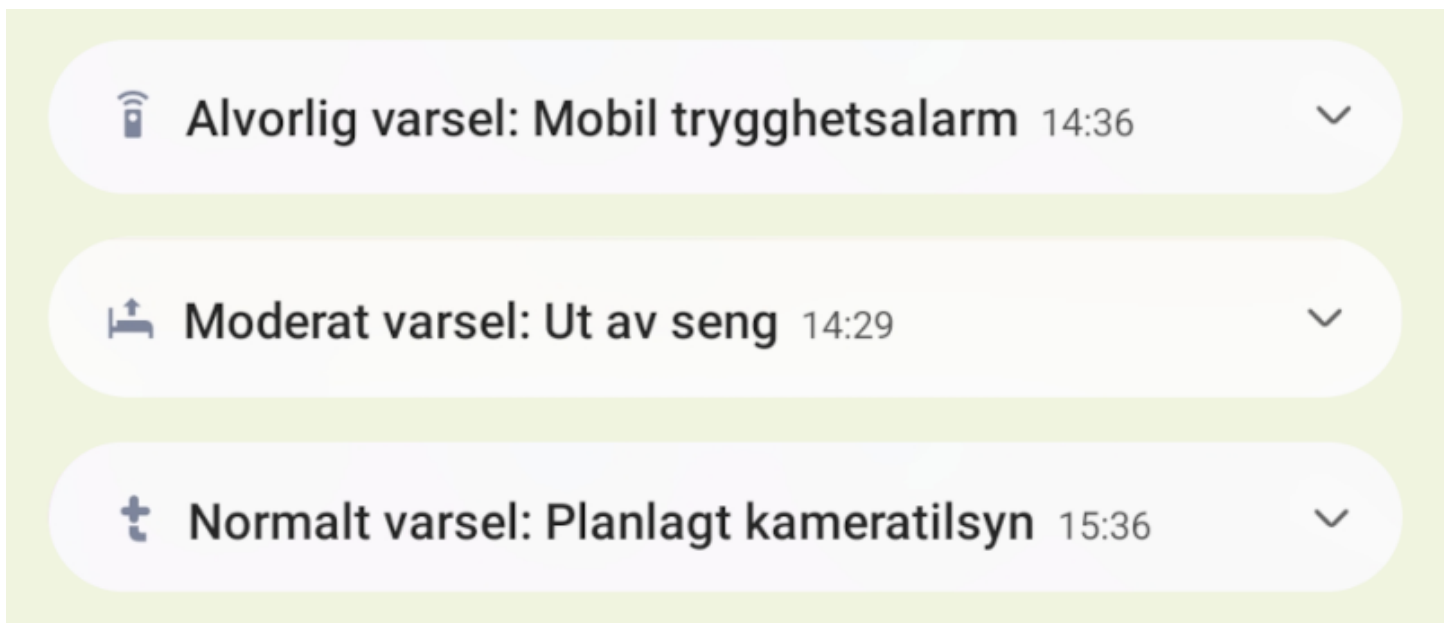
Each municipality can decide if they want to use GPS tracking of health personnel in the the set up in TelluCare admin. If not health personnel will need to manually add “tilstedemarkering” and cant see how far away from the patient they are, and we can not calculate and show driving distance from health personell to patient.



TelluCare Go - Improvements of notifications

New events are notified both with a notification and with an associated sound warning. In the notification, you can see the severity, icon and description of the type of alert:

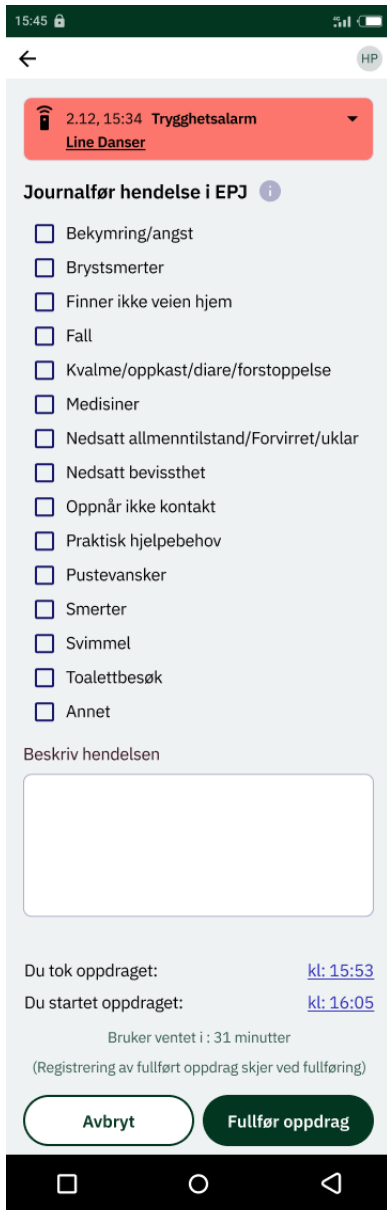
Alerts are divided into three degrees of severity and sound alerts have a louder and longer sound for the most serious events than for those that are not as urgent.



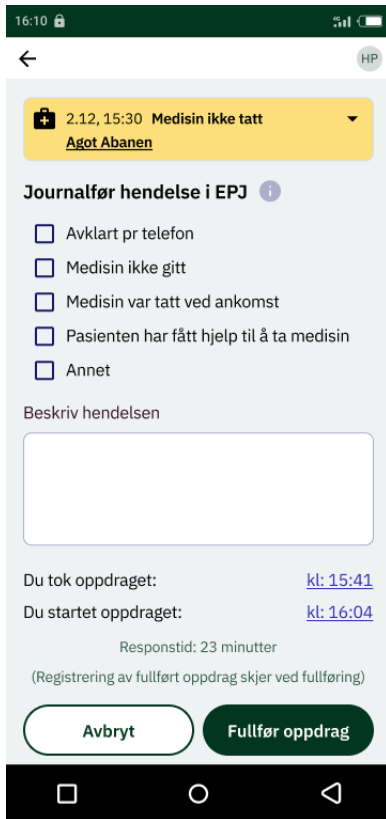
TelluCare Go - Predefined choices for journal notes

As a service operator, predefined choices for journal notes is given to use less time and get better quality on documentation. This also gives the service responsible a possibility to track types of events and what patients got helped with, from standard categories.

Here with an example for safety alert:



Here with an example for medicin dispensers:



TelluCare Supervision - Changes to patient groups

We have made changes to the administration of patient groups to support new and coming features for patient administration. We are adding more features that are related to patient groups, and this change will allow for better and more intuitive management.

TelluCare Supervision - Patient list

We have changed the functionality of the patient list as a service responsible, with improved information and a clickable row in the table. Hope you like it! 😊

TelluCare Supervision - Patient information

The patient information now contains all equipment in categories.

The camera pages contain all cameras and alarms related to a specific patient. All in one place.

The sensorbased supervision pages contain all sensors and alarms related to a specific patient. All in one place.

The GPS pages contain all GPS equipment and alarms related to a specific patient. All in one place.

The safety alarm pages contain all safety alarms and alarms related to a specific patient. All in one place.

TelluCare Supervision - Patient profile

The menu elements of the patient profile has been re-organized to support a more holistic workflow for all things related to a specific patient.

We appreciate your feedback on this release.

Best regards from
Tellu Product and DevOps teams
support@tellu.no