Release Notes for the TelluCare product family

Hi,

We are happy to inform you that the TelluCare product family version 6.4 has now been released ☺

TelluCare Remote Monitoring - PDF document of questionnaire for EHR documentation

Response operator and Service responsible now can create a PDF document of questionnaire for documentation in EHR. This is how the PDF looks:

TelluCare Remote Monitoring - Messages as an option in main menu

We have made a small improvement and users now have access to messages from the left side mainmenu. This is similar to video meetings
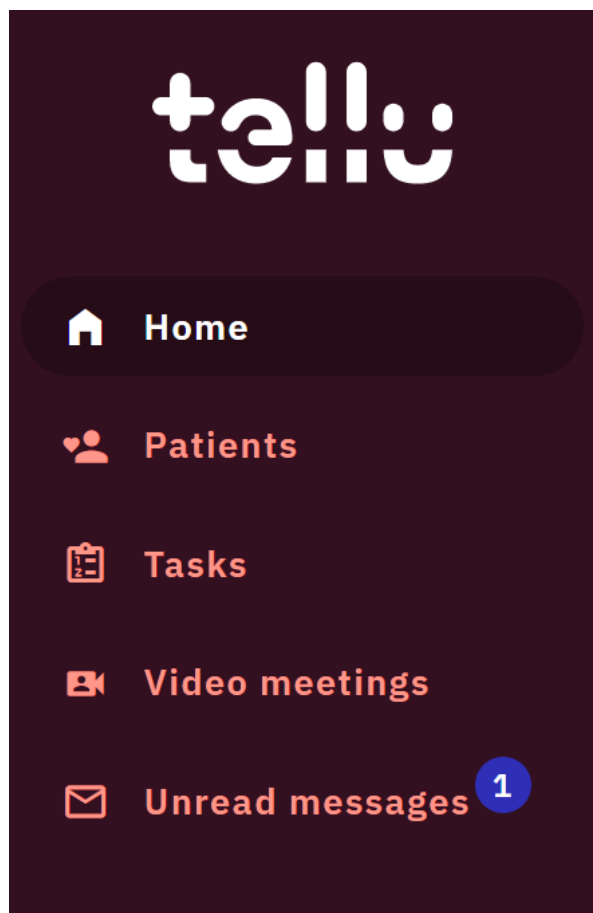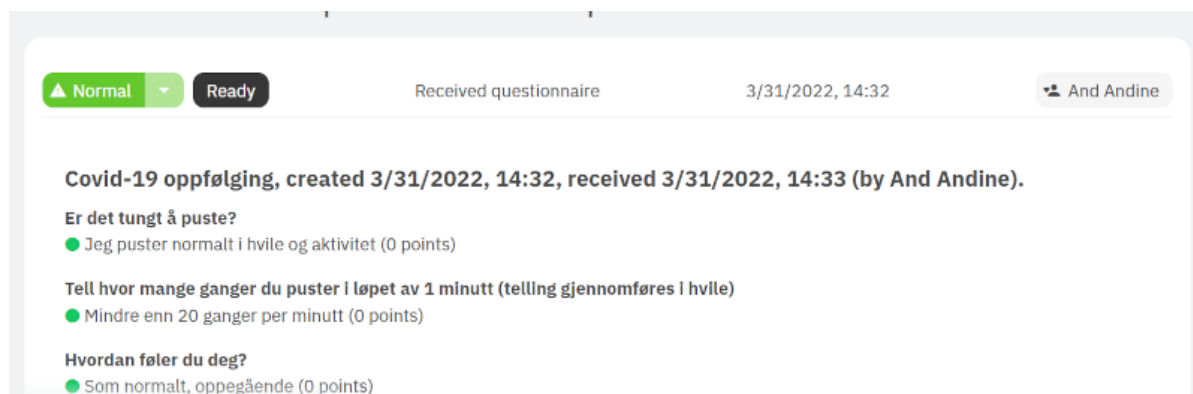

TelluCare Remote Monitoring - VKP improvements

Calculated priority of the questionnaire is based on the answers from the patient. Health personell can change the priority. Priority set by health professionals is used/sent to VKP. Changes of priority are logged in audit log.

TelluCare Remote Monitoring - Show which device is used for measurements

This improvement gives response operator, service responsible and health worker easy access to see which device is in use. When you hold the mouse over Measuring instrument, e.g. "Nonin" the serial number appears:
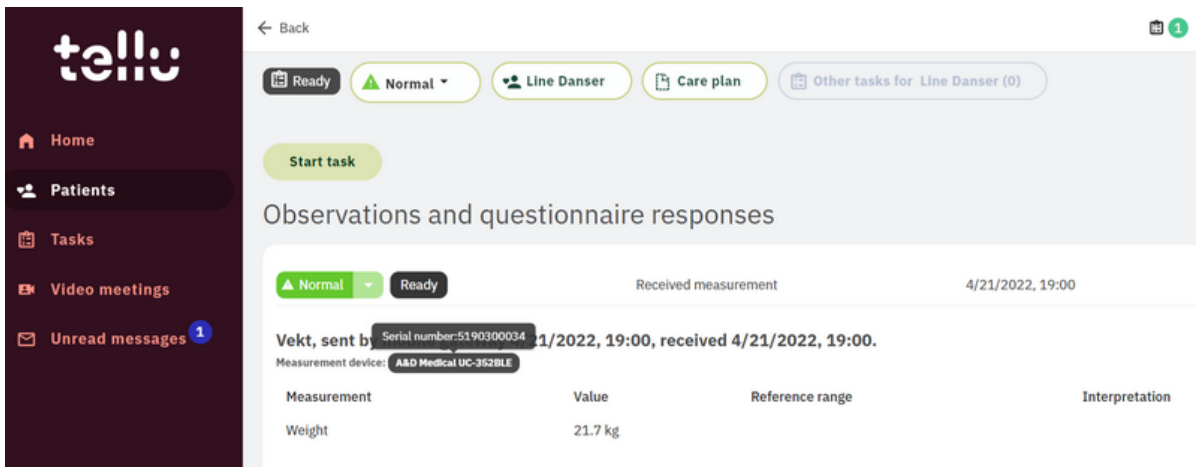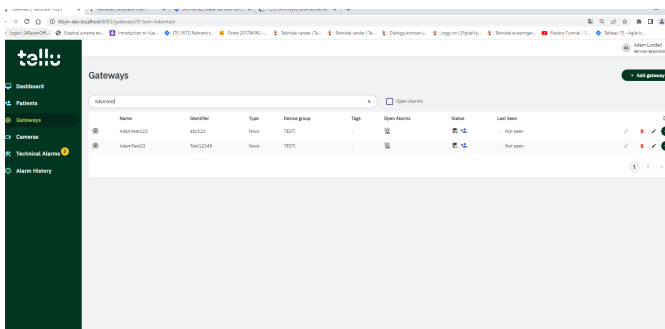

TelluCare Supervision - Improved filter functions on cameras and gateways

Now it is possible to filter on open alarms and also a search filter is available.

Here you can see how filter on open alarms is sorted by priority order for open alarms:
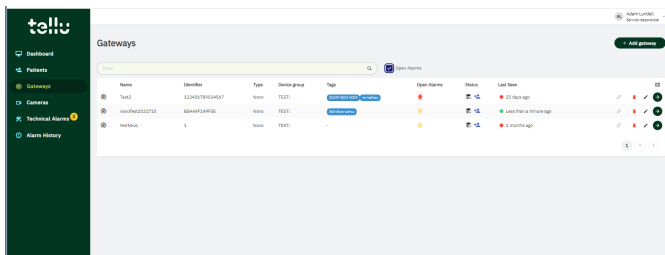
And here you can see the search filter available:

TelluCare Supervision - Improved view of users

We have improved the view of users in admin. Now administrators/Tellu support will be able to select unit to show in the list based on available organizational units in the service:

TelluCare Supervision - Improved view of technical alarms for service responsible, response operators and administrators

We have made an improvement that gives Respons operators a view of the technical alarms connected to affected patients:

We also have made some improvement that gives the Service responsible and Administrator a view of the technical alarms connectet to the affected camera:

TelluCare Supervision - Automated "Clean-up" of alarms which have not been handled

Service Responsible now have the possibility to do a "clean-up" of unhandled alarms from the alarm history list. Each alarm will be logged in the audit log. This is only possible for alarms back in time to avoid deleting planned supervision:

Full description of the procedure will be updated in the user manual.

TelluCare Supervision - Response Operators can now report issues/errors when performing supervision

This is a new feature that will replace the manual logging of errors for Respons Operators at SOS Alarm. This gives us the possibility to know when there has been an performance issue that needs investigation to solve, and will save time

for both customers and Tellu.

If an erros accures, this can be reported from the videostream:
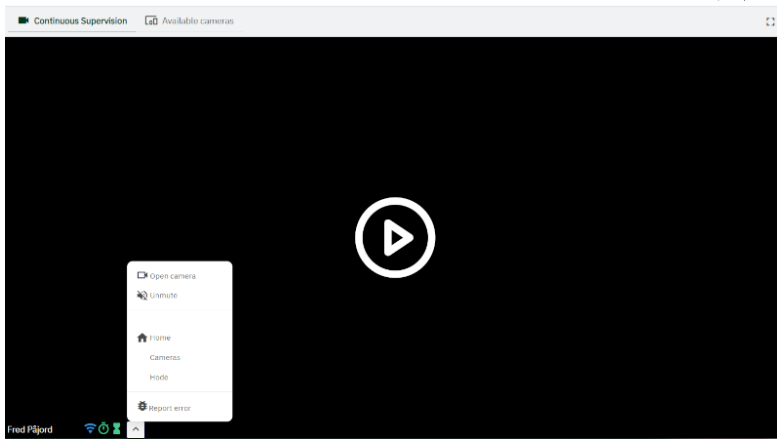
TelluCare Supervision - Improved dashboard pages for Administrators and Service Responsible

To give a better overview for both Administrators and Service Responsible we have made improvements to the dashboard pages. You now get

- A list of response operator sessions (possible to click on to see several sessions)
- A list of open technical alarms
- Graph showing number of technical alarms for the last few days
- Graph showing daily triggered patient alarms
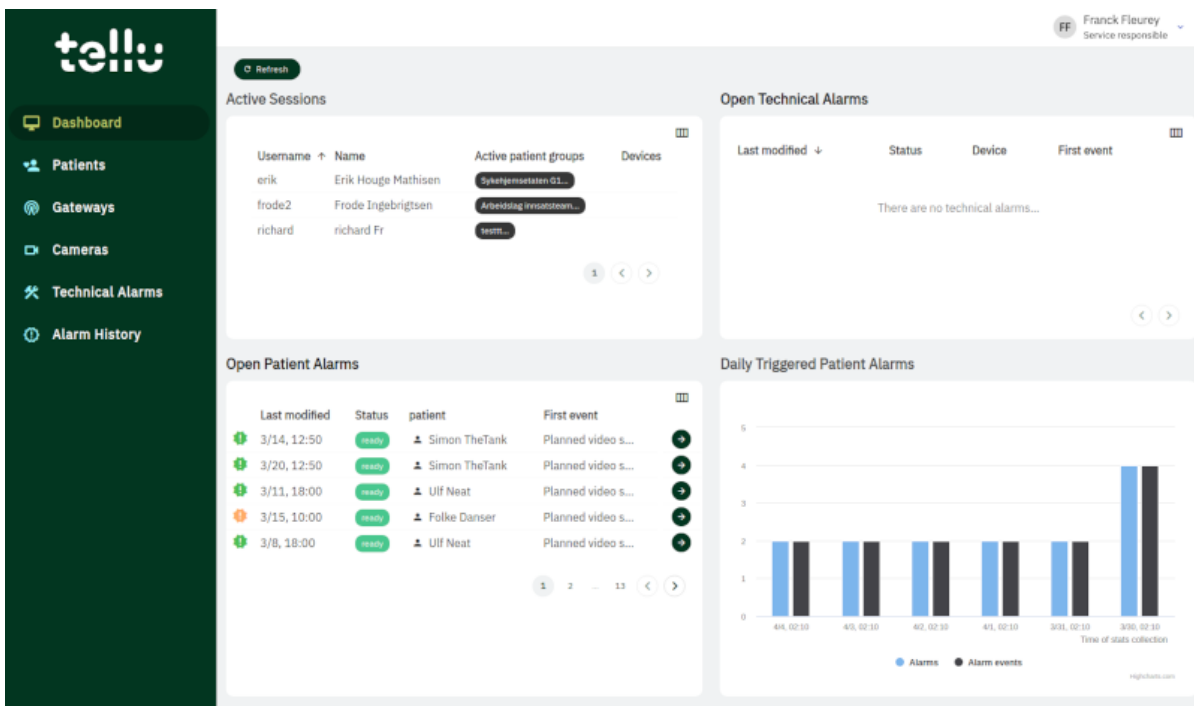
TelluCare Supervision - Guiding text to explain selected units

We have made a small improvement with guiding text to help users better understand the options in the toprow where service operators can select different units:
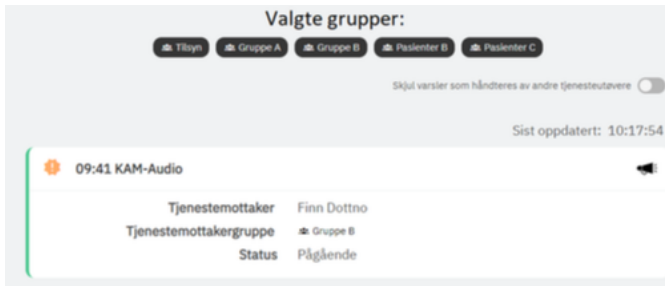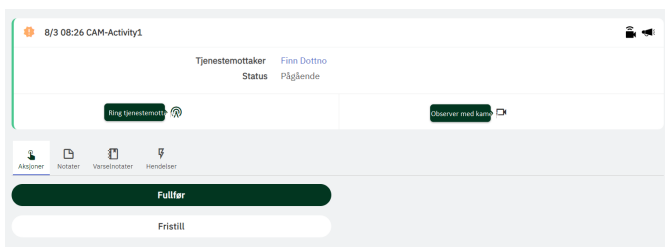

TelluCare Supervision - Tooltips to make sure users understands the meaning of different symbols

To help the Service Operator understand the meaning of different symbols we have added a description of symbols/icons:

- Camera symbol: Observer med kamera
- Novo symbol: Kontakt tjenestemottaker
- Telephone symbol: Ring tjenestemottaker

TelluCare - Overview to show which users have access to specific patient groups

We have made an improvementv so that administrator from the patient group view can see who has access to this spesific patient group:
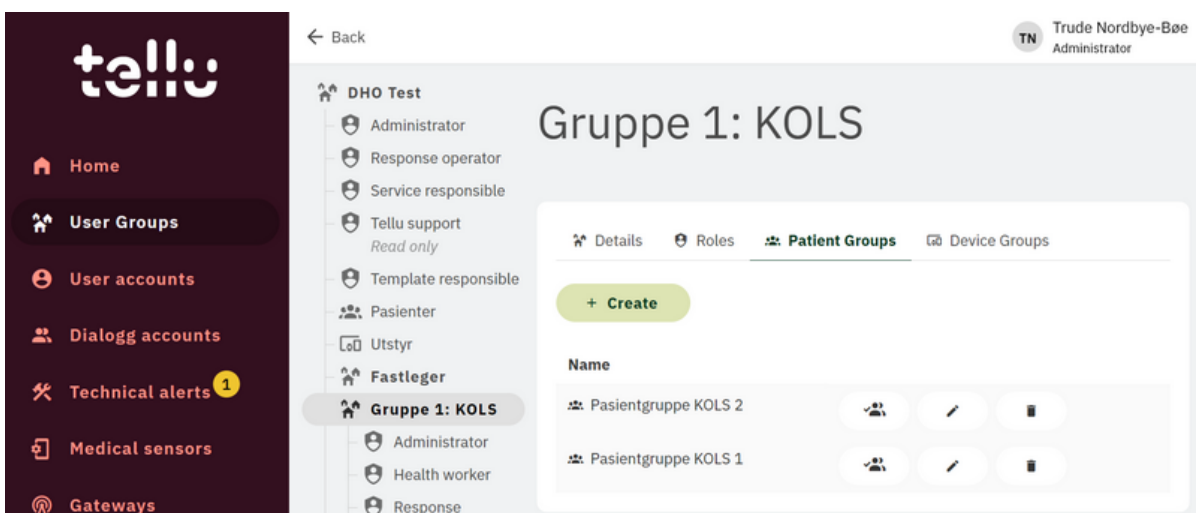
Ex from the patient group "KOLS 2":

TelluCare - Administrator are now allowed to check the audit log for individual users

Improved functionality in the global account audit log so that administrators now are able to do more targeted investigation (as often needed by the customer or as part of support cases).

The release contains minor improvements and bug fixes including the following:

- Can create a patient with no name
- Improved centering of video meeting
- Improved handling when no answer in the questionnaire view
- Fixed bug that free text questionnaire items are returned as required
- Can now edit patient without mobile number
- Norwegian translation added to *Vaktinnstillinger*
- The patient's devices shown in patient list
- Patient's name is visible in all shortcut fields for a patient

- Full screen mode fixed for responder app
- Fixed bug for repeated use of delete device group button
- The supervision dashboard now only fetches open technical alarms

We appreciate your feedback on this release.

Best regards from
Tellu Product and DevOps teams
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