Release Notes for the TelluCare product family

Hi,

We are happy to inform you that the TelluCare product family version 6.8 has now been released 😊
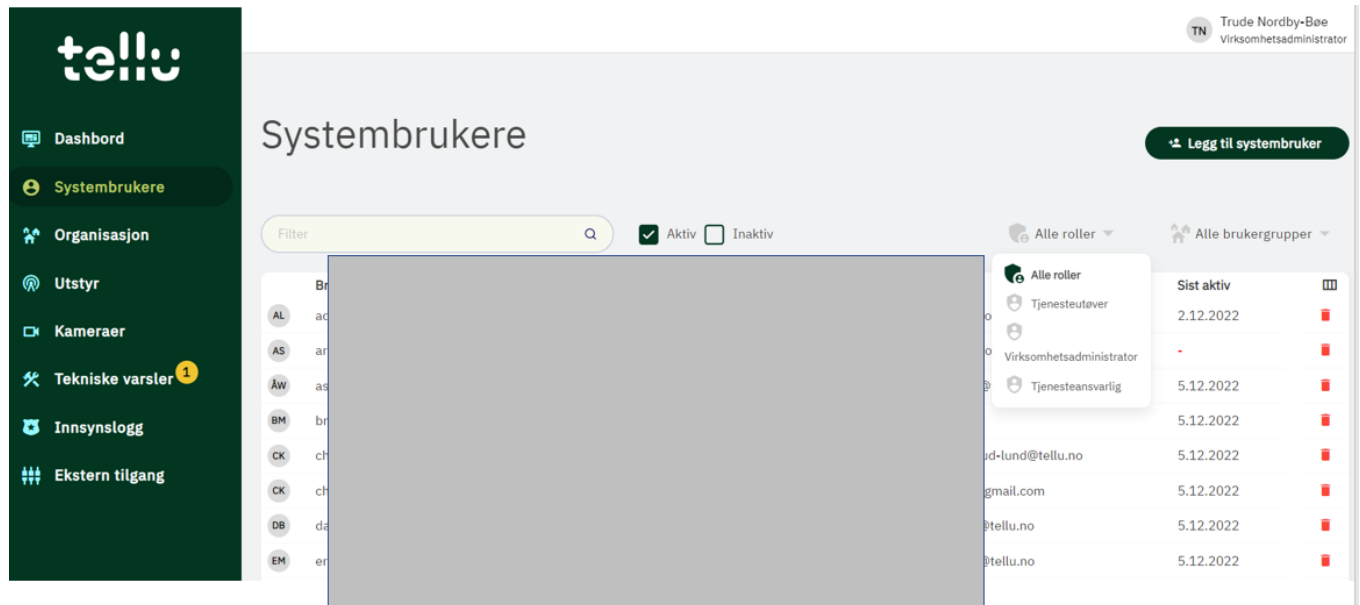
TelluCare Digital Supervision -Audible notification of new alarms from computer

We have made some improvements to TelluCare Tilsyn to allow an alarm sound to be played when there are new notifications of alarms. The alarm sound is not configurable, but can be turned on or off from the Response Operator Dashboard.
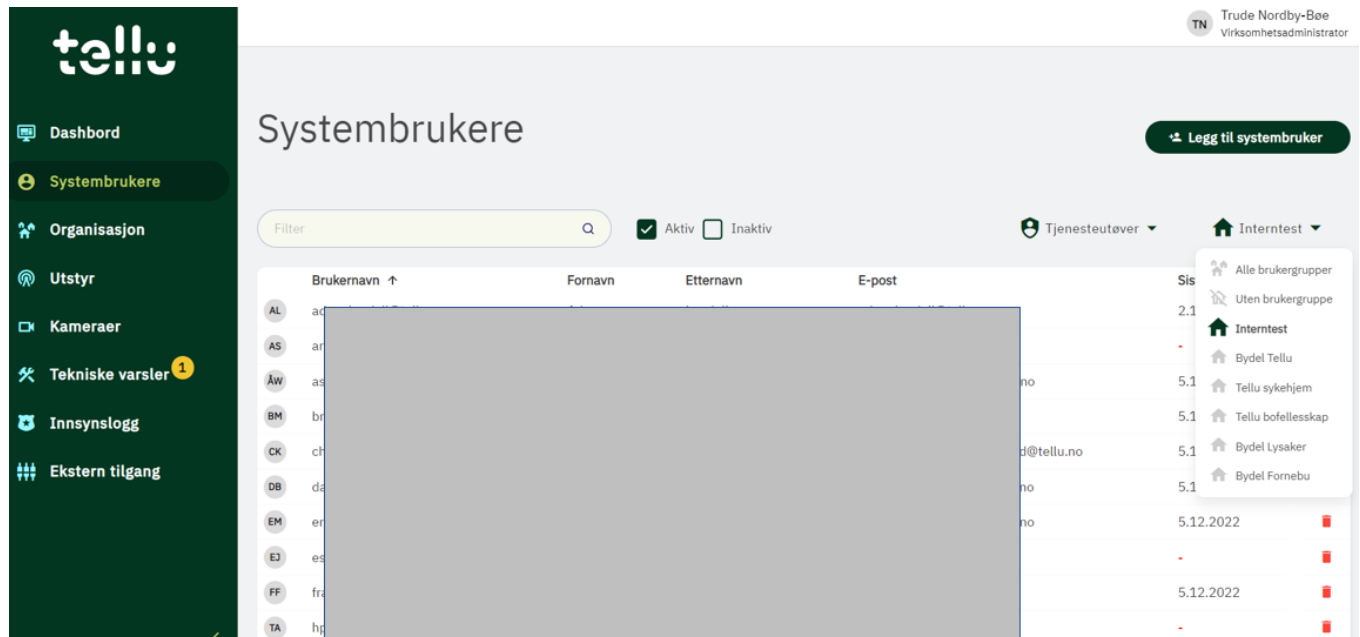The sound is default off for all customers, but will stay on once turned on.

TelluCare - Roles and access control to be viewed in TelluCare

Administrator/"virksomhetsadministrator" can now select roles to find personell with a spesific role:

It is also possible to select a usergroup togheter with a selected role or for all roles:

It is also possible to see number of personell in different roles, here with example of amount of Service responsible in department "Interntest":

Systembrukere

Trude Nordby-Bøe
Virksomhetsadministrator

+ Legg til systembruker

Filter 🔍 ☑ Aktiv ☐ Inaktiv   👤 Tjenesteansvarlig ▼   🏠 Interntest ▼

22 systembrukere

Brukernavn ↑	Fornavn	Etternavn	Sist aktiv	Totrinnsbekreftelse	
AL			2.12.2022	Ikke aktivert	🗑
ÅW			12.12.2022	Ikke aktivert	🗑
BM			12.12.2022	Ikke aktivert	🗑
CK			12.12.2022	Ikke aktivert	🗑
DB			9.12.2022	Ikke aktivert	🗑
EM			8.12.2022	Ikke aktivert	🗑
EJ			-	Ikke aktivert	🗑
FF			9.12.2022	Ikke aktivert	🗑

Sidebar

- Dashbord
- Systembrukere
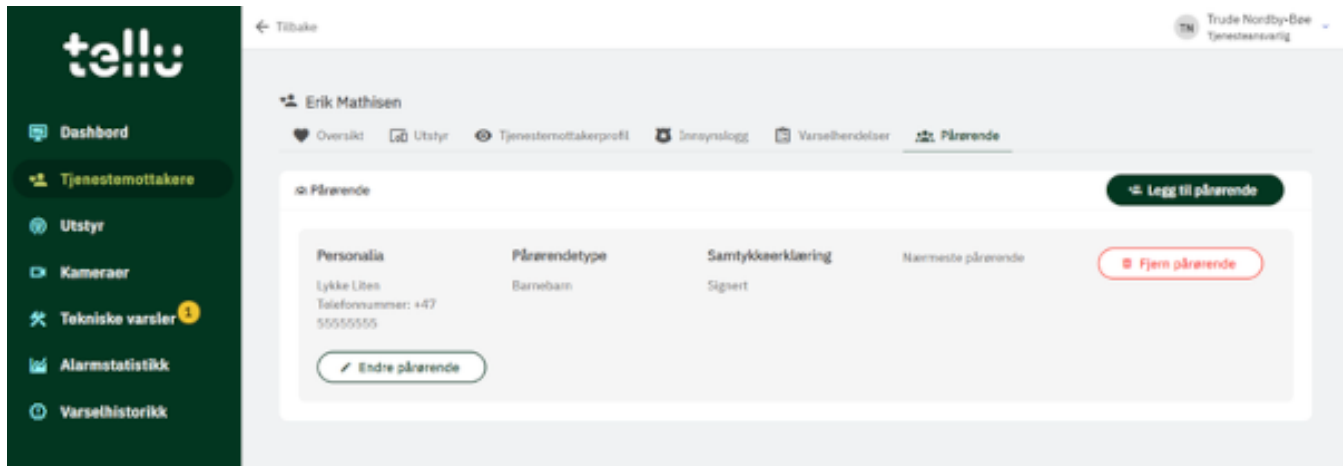- Organisasjon
- Utstyr
- Kameraer
- Tekniske varsler 1
- Innsynslogg
- Ekstern tilgang

TelluCare - Possibility to add information about next-of-kin

Service responsible can now add information about next-of-kin in TelluCare. This is a preperation for our comming TelluCare Respons and TelluCare Next of Kin solutions. This functionality is relevant som that Respons operators can ask to contact relatives under a distress case, for installers that need to contact next of kin when they are to disassemble the equipment and to verify Next of Kin for the Next of Kin app. On the patient card in TelluCare there is a new tab for registration of next of kin:
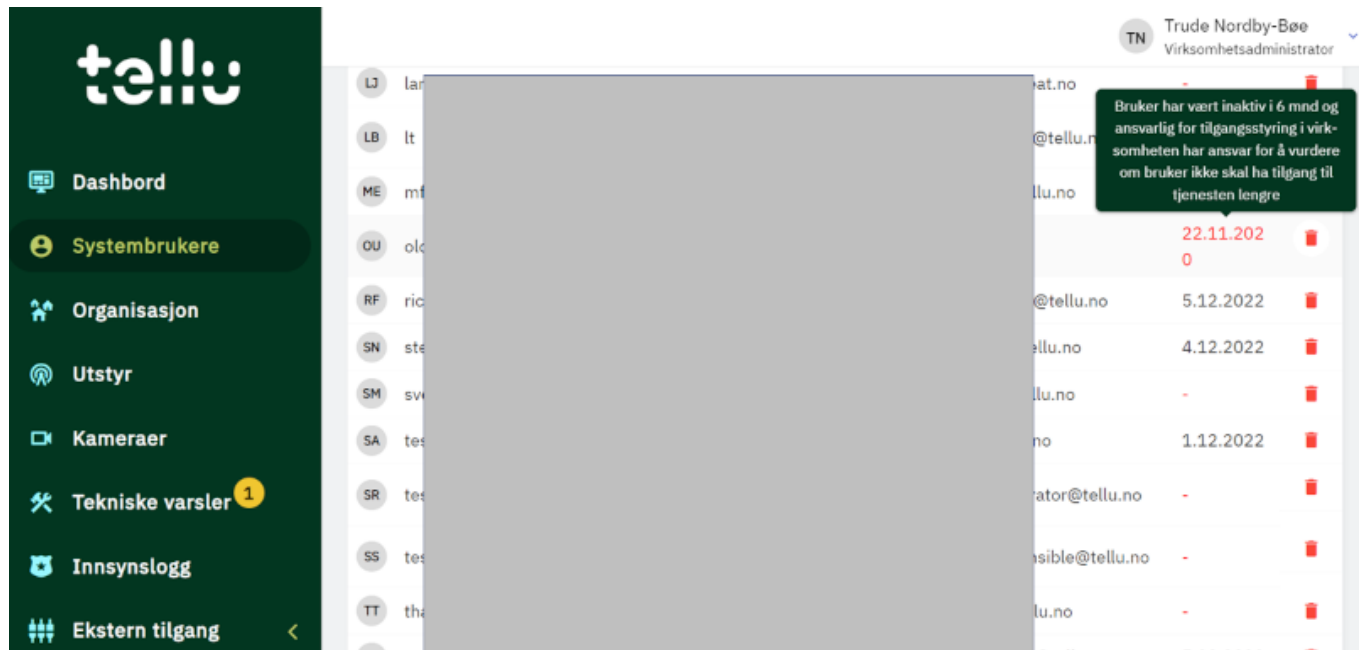

Name, phone number and relation is needed, also consent from the patient. In order to be able to share information about the health care provided to relatives in the next of kin app, we need confirmation that the patient has given consent. It is the municipality's responsibility to ensure that consent is obtained from the patient and that an agreement is drawn between the patient, next of kin and the municipality about what next of kin should help with and when they should be informed about events and health care provided. Health personnel at the response center need to know when there is consent from the patient so that they know when they can release information to next of kin who make contact.

TelluCare - Inactive users more than 6 months are marked in TelluCare

Users inactive for 6 months are marked in read for follow up so that the responible for the service in each health service can check if this is users that ex. have quitted and should be removed from having accsess to TelluCare.

The purpose of this functionality is to identify users that have access to the system and patient data, but are inactive. ex because they no longer are employees at the relevant health service. This is important for the health service to follow up to avoid users having access to patient data when they no longer have a "tjenestlig behov".

We appreciate your feedback on this release.

Best regards from
Tellu Product and DevOps teams
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