

Trusted Technology Caring for People





Fixed trigger device

Compatible with Reach IP, XT2, Carer Response & NOVO

Moisture bridge sensor

Free standing or screw fixed

5 year Lithium battery (typical)

Low battery warning

• Operating Temperature: +5°C to +40°C

Telecare Transceiver: 869.2125MHz Class 1.5

Digital HeartbeatWeight: 36 grams

Dimensions: 50 x 95 x 18mm (HxWxD)

Product Code: ZXT815 (or Neat: NE1020006-02)

Flooding caused by taps left running unattended, a blocked toilet or a leaking pipe can mean costly repair bills and potentially create dangerous conditions that could result in a slip or a fall or damp related health conditions. Once installed in the bathroom or kitchen, the flood detector will provide an early warning of a possible flood situation before it causes extensive damage to carpets, décor and electrical equipment.

Positioning

The flood detector can be placed on the floor below the wash basin or kitchen sink, or in the bathroom near the toilet or alongside the bath. It can be left free-standing or fixed to the skirting board with the screw or self-adhesive pad provided.

Alarm Condition

An alarm will be raised when water on the floor bridges the two contacts on the underside of the flood detector. **IMPORTANT:** following an alarm the flood detector should be removed from the affected area until the carpet or flooring is thoroughly dried.

Low Battery Condition

A low battery condition will be reported automatically to the Alarm Receiving Centre (ARC) or the local Manager. Once a low battery call is received the flood detector should be replaced within 30 days. Flood detectors can be returned to Tynetec for battery replacement.

Out of Range Notification (Reach IP/NOVO)

The Reach IP/NOVO can monitor all radio peripheral devices to determine whether they have been damaged or removed from an installation.

Should the Reach IP/NOVO be unable to detect a device's heartbeat it will automatically generate a "radio out of range" notification. Firstly, investigate if there's a genuine reason for the alert, if not, arrange for the peripheral device to be replaced immediately.

The "Radio out of range timer" can be set from 30 hours to 99999 hours in CMP. "Radio supervision" can be disabled by unchecking the tick box associated with each peripheral device in CMP.

Maintenance

The flood detector can be cleaned with a damp cloth or an anti-bacterial wipe, do not use solvents or cleaners. Do not immerse in water.

Disposal



Waste electrical products should not be disposed of with normal household waste. The flood detector is ideally suited for disposal within the waste electronic and electrical equipment

(WEEE) recycling scheme. Please recycle where facilities exist. Check with your local authority or contact your supplier for recycling/disposal advice.





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How to install the Flood Detector

Select the best location, e.g. below the kitchen sink or near the bath, then fix to the skirting board with a screw through the hole in the right angle bracket. Ensure the two brass sensors on the lower face of the flood detector are touching the floor.

If using the self-adhesive pad; select a location where the skirting board is clean and dry. Stick the adhesive pad to the right angle bracket then press firmly to the skirting board ensuring it is stuck securely.

Telecare Radio ID

The flood detector includes a radio transceiver to communicate with the Reach IP, Advent XT2, Carer Response or NOVO.

The Radio ID is a 10-digit code printed on the flood detector label...



Test Call

To activate a test call from the flood detector simply place it on a damp cloth to bridge the 2 brass contacts.

Registering the Flood Detector onto a Reach IP

Login to Pulse CMP (www.tynetecpulse.com) and enter the Reach IP Serial No. in the **ALARM UNIT** view. Press the **Accessories** button and enter the Radio ID code, Location and Equipment type. Press **Save** then **O Synchronize**. **IMPORTANT**: when the flood detector is installed a test call must be made to check operation and start the digital heartbeat.

Alternatively, with the Reach IP in normal operating mode undo the fixing screw and remove the stand or connector cover to access the

Power button.



Press the ● Power button to enter Control Mode, then press and hold the □ button until the unit announces "add radio device" then release.

Press the • button to confirm then activate the flood detector by placing it on a damp cloth.

The Reach IP unit will sound a high beep if it's a new device and announce "range test mode".

Press ● to confirm, or press □ to step to the next function, or press ○ to exit the mode.

Activate the flood detector to check operation.

Registering the Flood Detector onto an XT2

Press the **Settings** button on the Home page of the Manager's Panel. Press the Manager (or Engineer) button, enter the password and press the **Programming** button. Select the **Program Radio Devices** option from the tabs along the bottom of the screen.



Press **Flat ID** and enter the flat number the flood detector is being installed in. Enter 4-digits e.g. 0014.

Press **Radio ID** and enter the 10-digit code taken from the label on the flood detector.

Press **Room Locations** and select where the flood detector is located from the on-screen options e.g. Bathroom. Press the **Send** button to update the XT2 system. Activate the flood detector to check operation.

Registering the Flood Detector onto a Carer Response

Refer to the Carer Response user manual for full details of the button functions and how to navigate the menus.

From the Main menu select

Programming.

From the Programming menu select

Add transmitter.



The display will prompt you to *Activate the transmitter...* Activate the flood detector by placing it on a damp cloth. The Carer Response will beep and the display will change to the *Add transmitter* menu with a box showing *No ID*.

Press ← then ▼ to select **Room**, then press ←

Press ▼ to select the room number box **0000**.

Press ← to select the first digit, press ← to move between the digits and press ♠ or ▼ to change each digit.

Press ← when the correct room number is displayed.

Press ▼ to select the alarm type box **None**.

Press

then

to select Assistance then press

Press the

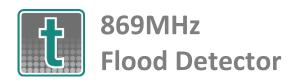
button to select Save then press

v

The display will show *Radio ID saved to memory...*

Return to the **Main menu** and select **Quit**. Activate the flood detector to check operation.





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Registering the Flood Detector onto a Neat NOVO

Start your NOVO with the AC adapter attached.

Pairing using CMP

Login to CMP (cmp.neat-cloud.com) and enter the NOVO serial number in the CAREPHONE view.

Perform a search to locate the NOVO. Select **Accessories** and thereafter **New**.

Enter the **Radio ID** code and the **Equipment** type. The Radio ID can be found on the flood detector label. Be sure to enter all 10 characters then press **Save**. Wait and thereafter perform a Refresh, it may take up to 30 minutes for the accessory to be added.

Activate the flood detector by placing it on a damp cloth to check operation.

Pairing using the NOVO Service Mode

Enter Service mode by a short press on the Power switch. (Button B1, B2 & B3 are lit)

Then press and hold button B3 until "Add transmitter" is announced.

(Button B1 is lit & B3 is flashing)
Press button B1 to confirm.
(Button B1, B2 & B3 are flashing)
Activate the flood detector by
placing it on a damp cloth.
The NOVO will sound a high beep and
announce "range test mode".
The pairing is done.

Exit Service mode by pressing button B2. (*Button B1 is lit*).

Activate the flood detector by placing it on a damp cloth to check operation.

Declaration of Conformity

We declare this product complies with the relevant UK legislation on condition that it is used in the manner intended, and in accordance with the current installation

standards and/or the manufacturer's recommendations. A copy of the full UKCA Declaration of Conformity is available on request.

We declare this product complies with the relevant European legislation on condition that it is used in the manner intended, and in accordance with the current installation standards and/or the manufacturer's recommendations. A copy of the full CE Declaration of Conformity is available on request.

Chris Dodd

CEO

Legrand Assisted Living & Healthcare

